

# Asset Management

Automatically scan assets within designated IP ranges to obtain a quick view of operating systems, CPU, hard drives and so on

When you or your employees are wrestling with IT issues, you are not spending time on top business priorities.

**Technology Architects**, has deep expertise in a broad range of IT technologies and has a proven track record for cost effectively maintaining a reliable, secure, high performance IT environment.

## The high cost of IT complexity

Like many businesses, IT technology is increasingly important to your productivity, operational efficiency, and ability to generate revenue from customers. At the same time, the technology landscape is growing broader and more complex.

## Asset Management is the answer

- Perform a device asset scan on demand
- Search for a specific asset, such as the CEO's laptop, or search for a set of devices that meet your criteria
- Identify versions of licensing across multiple locations
- Use reports to discover the presence of unauthorized or illegal software, such as peer-to-peer file sharing applications that rob bandwidth
- Monitor and manage any hardware with an IP address and an active management protocol, including desktops, laptops (onsite and offsite), servers, managed switches, routers, firewalls, gateways, VoIP switches and phones, printers, faxes or scanners, specialized equipment and environmental control devices, virtual machines and more
- Identify inefficient, overloaded and unsupported devices
- Automate collection of vendor-assigned asset tags
- Track warranty and inventory tag information
- Create device aliases to suit the customer's needs and streamline the support process
- View software assets based on applications, Windows services, hot fixes and service packs
- View product keys (for operating system, Microsoft Office and SQL) for a device
- View last boot time for a device

## Devices

A device is a unique responding IP-based entity or single logical object found during the discovery scan. A device can be a desktop, laptop, server, mobile device, switch, router, firewall, gateway, phone, printer, fax, scanner or specialized equipment. It can also be a Virtual Environment (for example, a VMware host or Guest).

The discovery scan uses evidence such as MAC address, IP address, DNS records and NetBIOS or SNMP names to determine unique objects on the network.

## Viewing Windows Inventory

The Managed Windows Inventory window provides a summary of assets collected from Windows devices for a given location. You can see all high level hardware and software that have been discovered.

## Viewing Mobile Device Inventory

The Enrolled Mobile Device Inventory page provides a summary of all mobile devices for a given location.

**More than anything, you get  
peace-of-mind from not having to  
worry about your IT infrastructure –  
freeing you up to focus on your  
core business.**